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## Active Listening

### Practical Activity: Active Listening

Problem addressed: Avoid misunderstandings

Soft skill: **Active Listening**

Method: **Role Play**

- 1) Let your students build groups of 4 persons. Distribute the role of a doctor, a parent, a sick child and an observer. The parent starts to explain the medical history. After that the doctor paraphrases and particularly verbalizes the feelings.
- 2) Now the parent gives feedback. Has the doctor detected the important information? Did he convey his full attention to the patient and the parent?
- 3) The observer focusses on the techniques of listening. Did the doctor send gestural signals of communication? Did he give active feedback with his mimic?



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